



# SUCCESS NEWSLETTER



## WHAT'S HAPPENING AT THE WAREHOUSE!

The Tresco Distribution Warehouse concept had been in the planning stages for a couple of years. Plans started to come together in June 2021. Building 4 underwent a transformation from a dusty, empty 8,000 square foot building to a space with a freshly applied epoxy flooring, pallet racks, and shelving ready to accommodate in excess of 160-line items.

The Warehouse became operational on January 19, 2022, it received the first product delivery on January 24, 2022 and the first delivery/issue was to Fort Craig Rest Area on January 25, 2022. Establishing a Distribution Warehouse has allowed Tresco to take advantage of volume discounts from vendors, save on delivery fees, take advantage against product shortages, and has provided additional vendors the opportunity to provide Tresco with alternative products at competitive prices.

Initially, the Warehouse had an inventory valued at \$19,768, on its last inventory, conducted on December 30, 2022, inventory value was at \$187,185 representing an approximate 6-month supply of products used by our customers. Since the initial delivery, the Warehouse has issued and delivered products totaling over \$250,000, with new products being added constantly.

The Warehouse crew, Pete Jimenez, Betty Anaya, and Gilbert Rayos, are always ready to assist customers with equipment and materials to help them accomplish their tasks. Stop by and visit, they're always happy to greet customers.

## TRESCO IS PROUD TO ANNOUNCE OUR THREE NEW BOARD MEMBERS!



**JANET ACOSTA**  
Chief Operating Officer  
Haciendas at Grace Village



**CHRISTI GETZ**  
Realtor BHGRE Steinborn  
& Associates



**RAINBEAUX TRUJILLO**  
Doctor of Nursing  
Practice and Nurse  
Executive-Board Certified

Learn more about Tresco at:  
[www.trescoinc.org](http://www.trescoinc.org)



# TRESCO WORKS WELCOMES NEW PARTNERS!

## Greater Las Cruces Chamber of Commerce

Tresco Works is very pleased to announce that we have entered into a new partnership with the Greater Las Cruces Chamber of Commerce to provide custodial services for their offices located downtown in the historic Armijo House near the corner of East Lohman and South Campo Street. We started service on March 8th. This is a great opportunity to work in a historic building within Las Cruces and work with an organization that is such a part of the fabric of the business community and growth for our community. Lorena Varela, State Contracts Assistant Project Manager, will lead our efforts with her staff to provide their usual outstanding service. The staff in the Chamber is very supportive of our mission and we look forward to a great and very long relationship with them and their facility.

## City of Las Cruces Airport

The Tresco Works team is excited to announce that Tresco has started a new contract, this one with the City of Las Cruces. We have been awarded the annual grounds contract for the airport. Our team led by Paul Bason, State Contracts Project Manager, started work on February 27th and this follows a custodial contract for part of the airport that has been in place since last Fall. It is our third contract with city as we also go grounds at the Utilities Complex on Motel Blvd. Paul and his team are responsible for significant landscape maintenance on the public portion of the airport acreage. A small team completed a large-scale project to groom the grounds to the condition we can manage and you can see by these pictures the significant progress they had made in the first few hours of the contract. With the airport poised to see increased intrastate flights and more and more customers, this is another great opportunity to showcase the outstanding work Tresco provides, and the great employees we have, to the general public.

## Virgin Galactic

Tresco Works team members assisted Virgin Galactic (VG) in spreading the word about their company at the New Mexico Governor's Ball held in January in Santa Fe. Our team stuff approximately 2,500 packets with VG information and promotional items that were given to all attendees at the event. What a great opportunity for our team to provide a new service and received recognition of this new partnership.





## TRESCO WORKS KICKED OFF 2023 WITH A BRAND NEW RECOGNITION!

Thanks to the hard work and dedication of Tresco Works and leadership, our company is proud to announce we've achieved the **Cleaning Industry Management Standard (CIMS) with Honors certification** from ISSA, the worldwide cleaning industry association.

Created by the industry, for the industry, the CIMS with Honors certification allows us to elevate our standards of cleanliness in a post-pandemic world. We feel it is crucial in today's competitive market to assure our customers that we are doing everything we can to provide a safe and healthy environment.

We have successfully completed the certification after a review by an independent assessor within the six key areas of CIMS with Honors, including:

- Quality systems
- Service delivery
- Human resources
- Health, safety, and environmental stewardship
- Management commitment
- LEED EB: O&M

While this process was a large undertaking, it was well worth it. We believe CIMS with Honors will help us stand out in the market as a credible, quality-focused, and customer-oriented organization. It also helps build confidence in our customers as we continue to follow industry standards and best practices for cleaning and disinfection post-pandemic.

Thank you to all who were involved in this process helping us achieve this certification. We could not deliver the quality services we're known for without our talented team members.

**KEEP UP THE GREAT WORK!**

**“This certification represents a complete examination of Tresco’s efforts and processes related to our custodial services. Our customers and employees will benefit greatly from this review and certification.”**

**Greg Block**  
Assistant Director of Business  
Development for Tresco Works



# CELEBRATING EARLY CHILDHOOD: THE MOST CRITICAL LEARNING YEARS

State of New Mexico's Early Childhood Education and Care Department hosted an Early Childhood Day in Santa Fe on February 28th. Throughout the day there were activities for infants, toddlers, preschool children, including face art, crafts and storytime with legislators. Exhibitors specializing in programs for families throughout New Mexico were available to meet with and share their impact.

Tresco Children's Services leadership and team members were in full force giving thanks to our legislators and sharing the state wide impact of our programs between state wide. Our team met with the Governor Michelle Lujan Grisham's team members, Lieutenant Governor Howie Morales and various legislators throughout the state. We advocated for Early Childhood Education at over 50 offices and provided information about our Day One Home Visiting and TOTS Early Intervention services with a special made artwork of thanks from the children we serve.

Day One Home Visiting and TOTS Early Intervention programs were heard, seen and recognized! Together we can make a positive change for the families we serve; and continue to support children throughout New Mexico to reach their full potential.



# BECOMING A HAPPIER AND HEALTHIER YOU IN 2023!

Tresco kicked off 2023 with promoting ways of change and choices to be a happier and healthier person! Each week we focused on a different wellness strategy – hydration, motion, healthy eating, lifestyle and mental health. Employees participated by submitting photos of implementing those strategies and each photo entered them into a weekly raffle of a prize!

## Kudos and shout outs to all who participated and congratulations to our weekly winners!!

Week 1 Hydration – Betty Anaya

Week 2 Motion – Betty Anaya

Week 3 Healthy Eating – Analisa Martinez

Week 4 Lifestyle Change – Betty Anaya

Week 5 Mental Health – Betty Anaya



Betty Anaya



Analisa Martinez

# TRESCO AWARDED AGENCY OF THE YEAR

We are honored to have been awarded 2022 Agency of the Year in the New Mexico Department of Transportation's Section 5310 Enhance Mobility of Seniors and Individuals with Disabilities Program. What a great recognition of our mission and the work of our team at the 2023 NM Transit Manager's Leadership Conference and Expo!



NMDOT Cabinet Secretary  
Ricky Serna, Sylvia  
Washington, Tresco CEO,  
and David Harris from NMDOT



# TRESCO FLEET JUST GOT FANCIER!

We are driving in style across the state! Check out our newly wrapped vehicles when we are out and about in the community and be sure to check out our website to see how Day One, TOTS and Tresco Works divisions can help with your family and business needs. Thank you to REVDesigins for the beautiful car wrap jobs.



# TRESCO SUPPORTS LAS CRUCES DAY IN SANTA FE

Tresco team members Sylvia Washington, Luis Rios, Greg Block and Stacie Allen attended the 2023 Las Cruces Day in Santa Fe advocacy weekend. It was a full weekend connecting with Las Cruces business leaders and community members advocating for Dona Ana County.

Throughout the weekend; events and meetings were held to discuss legislative priorities needed for Dona Ana County. The team met with familiar faces and many new ones. We thanked our Legislators for making time to meet with us and Governor Michelle Lujan Grisham for hosting a reception at the Governor's Residence.

We are Las Cruces Strong and look forward to creating change throughout New Mexico advocating our mission.



# TRESCO WORKS REST AREA OF THE MONTH

Competition makes us better and stronger! Congratulations to our recent Rest Area Team winners. Keep up the great work and shining in all that you do.

## DECEMBER



**Rest Area of the month Champion:**  
Rudy Padilla, Joel Camarena, Ralph Tena and Jose Romero at Scenic View

## JANUARY



**Rest Area of the month Champion:**  
(left to right) Brandon, Jerry Garcia, Leslie Velarde, Julio Rios, Tony Eres, Eric Begay at Anthony

## FEBRUARY



**Rest Area of the month Champion:**  
Tim Jimenez, Rachel Soto and Peter Moldovan at Fort Craig



**Rest Area of the month Most Improved:**  
Stephan Roller and Daniel Munoz at Fort Craig



**Rest Area of the month Most Improved:**  
Denise Mc Divitt and Erika Ramirez at Gage



**Rest Area of the month Most Improved:**  
Robert Solomon and Johnnie Otero at Fort Seldon

# S.T.I.R



Socialize . Talk . Interact . Relate

On February 16th; Tresco partnered with the Greater Las Cruces Chamber of Commerce in hosting the chamber's monthly S.T.I.R. membership networking event. Attendees enjoyed a night of refreshments, connecting with others and learning more about the impact of Tresco's mission. This was an extra special night as we celebrated Tresco's 55th Anniversary! Thank you to Theresa Adams, TOTS Occupational Therapist, and Shaun Adcock, Rest Area Repair Tech, for sharing what being part of Tresco means to you. Thank you to the chamber staff for providing opportunities such as the S.T.I.R. event for our community to connect and collaborate.





Tresco was honored to host the Las Cruces Green Chamber of Commerce Green Drinks event on March 29th. Carrie Hamblen, Green Chamber CEO & President, gave remarks about the legislative session in her role as District 38 Senator, recognized chamber members and details on upcoming chamber events. Sylvia Washington, Tresco CEO, welcomed guests and shared the impact of Tresco's mission across the state. Pam Lillibridge spoke about the history of Tresco, her tenure with Tresco in the role of CEO and the love she has for the individuals and families we serve. The attendees enjoyed networking, delicious refreshments and new connections were made. Thank you to the Las Cruces Green Chamber of Commerce for this opportunity!

*Happy Birthday*  
**TRESCO**

February 16th, Tresco celebrated its 55th anniversary! Since 1968, Tresco has provided professional and individualized services, supports and opportunities to people of any age with differing abilities, their families and the communities it serves. Our team consists of over 300 employees that currently serve in 12 counties throughout New Mexico with 3 distinct programs – TOTS Early Intervention Services, Day One Home Visiting Program and Tresco Works. We look forward to serving your family and loved ones for the next 55 years.

## WAREHOUSE FOOD DRIVE

Tresco Gives Back! Our Tresco Warehouse team is leading a food drive each quarter to help those in need throughout our community. “There are over 19 food banks that collect and distribute food in Las Cruces and our team felt the need to be part of those efforts”, said Pete Jimenez, Tresco Warehouse and Fleet Manager. Throughout the month of March almost 200 pounds for non-perishable food items were donated! This is a great start to reaching the annual goal of 600 pounds of food. Thank you to everyone who donated and please keep an eye out for our next drive late Spring.



Warehouse Team members Betty Anaya and Gil Rayos.